

Managed IT Services:

Staffing and expertise to keep your organization running smoothly



Behavioral health, human services and acute care organizations often operate with limited IT resources and struggle to fill open IT positions, making it hard to maintain efficient and reliable technology systems. Your staff wants to focus on delivering comprehensive, quality care instead of dealing with technical issues.

Cybersecurity is also a critical concern, with risk and insurance costs increasing dramatically every year. You want to have confidence that your environment is protected, yet many organizations lack the in-house expertise to manage evolving threats and complicated insurance requirements. The right partner can help you avoid costly security mistakes that could put your staff and clients at risk.

Cantata's Managed IT Services provides a cost-effective solution, ensuring high-quality IT staffing with the expertise to keep your systems running smoothly. From advising on strategy to running daily operations, our team has extensive experience supporting large and small healthcare organizations. We provide the IT resources you need, when you need them, so you can focus on running your business and supporting your staff.

"Cantata, like NYAP, is driven by customer experience. Your outreach, open communication, and commitment to customer service matters very much and played a large role in our decision to partner with you."

- National Youth Advocate Program (NYAP) CEO

Core Services



Security Services



Strategy/vCIO



Engineering Services



Application Managed Services



Help Desk & Field Services



Database & Reporting



Project Management



Network Operations Center (NOC) Monitoring

Offerings

Full IT Outsource:

We'll take responsibility for managing your entire IT infrastructure and operations so you can focus on running the business.

Partial IT Outsource:

You maintain control of core functions while allowing our team to provide support in areas you need help.

Project-Based Initiatives:

We can develop plans, advise on strategy, or support specific initiatives that require deeper expertise.



Extensive Experience

Our team deeply understands the business of behavioral health, human services, and acute care. We have experience supporting large and small organizations and the credentials to back it up.



Support Your Entire IT Ecosystem

We know how organizations like yours want to use IT resources. We understand your EHR, your other software applications, and the environment in which you use them.



Security Knowledge

Our team has helped organizations of all sizes plan for and navigate through security incidents. We'll help you understand what to do and when to keep your system and data safe.



Predictable IT Spend

We know you don't want to wait for a crisis to take action. Our comprehensive security plans outline costs that you can approve and execute on so you can avoid surprises during vulnerable times.



Improved Efficiency

Our managed services team is integrated with our support and development staff, meaning we can operate faster and more reliably.



Flexible Offerings

Our team can take full responsibility for your IT operations, enhance your existing team, or focus on specific initiatives and strategic projects that require deeper expertise.